

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I checked internet for reviews and ratings of law offices

Was the staff courteous and professional? Yes Were your calls and E-mails responded to timely? Yes Did you feel informed throughout our representation of you? Yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No

Was your case result in-line with your expectations? Yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Everything from beginning to end. I felt as if I was in good hands and had nothing to worry about

What members of Breyer Law Offices did you most appreciate and what impressed you most? Beau and Katie both kept me well informed. They were always available and only involved me when it was necessary.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? Getting the case settled as quickly as possible.

Great communication allowed me to focus on getting better and on work

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? I think both Katie and Beau did a great job

If you were running our law firm, what improvements would you make in our service and representation of clients? I can't think of anything right now Beau and Katie made a great team

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? Yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? The atmosphere was relaxing and friendly.

Was there some part of your experience that was unexpected or that you especially appreciated? The friendliness the feeling of comfort

What was your overall feeling about your experience with Breyer Law Offices? It was great

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? On May 5, 2015 I was stuck in the back of my vehicle by a speeding truck. My experience with this law firm was great. I would ~~recommend~~ recommend this law firm to anyone especially friends and family

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? Never handle these kinds of matters yourself insurance companies are in it for themselves. Its just good business for them