

Client Evaluation of Breyer Law Offices (pg 2)

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

neg. w/ Aetna

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you?

If you were running our law firm, what improvements would you make in our service and representation of clients?

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? no - awesome

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? absolute ly

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10

Legal ability: 10

Customer Service/ how you were treated: 10

Quality of Representation: 10

Response time to your questions: 10

Expectation meet: considering the circumstances - 10

What was the best part of your experience with Breyer Law Offices?

Alexis walked me through every month or so.

What was the worst part of your experience with Breyer Law Offices?

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Was there some part of your experience that was unexpected or that you especially appreciated?

I appreciate that the firm took my case even though I didn't have a "classically" considered catastrophic injury

What was your overall feeling about your experience with Breyer Law Offices?

Att++

Can we use your statement and/or comments and or video for promotional purposes?

yes

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office.

stopped at intersection to avoid oncoming truck making illegal left turn. was rear-ended @ 40 mph. I called and spoke w/Annie. She conferred w/ Mark + they agreed to take my case.

Thanks

