

Client Evaluation of Breyer Law Offices

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

Even though my case was small I was treated the same as one that was high. I was treated with respect & dignity and always knew where I stood.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? More parties (LOL!) - The BBQ was great!

If you were running our law firm, what improvements would you make in our service and

representation of clients? If I were running your law firm, you would be in deep trouble! Don't change... keep doing what you are doing.

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question

deals with? I have done this in the past before I was a client and was grateful for the help & referrals for other friends & family members. Thank You!

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Absolutely!

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10

Legal ability: 10+

Customer Service/ how you were treated: 10

Quality of Representation: 10

Response time to your questions: 10

Expectation meet: 10+

What was the best part/worse part of your experience with Breyer Law Offices? Being informed every step of the way was so helpful - I wasn't left so worrying or second guessing what was going on.

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Was there some part of your experience that was unexpected or that you especially appreciated?

Yes - as mentioned before, Stefania's compassionate call regarding my family in Japan after the earthquake was very touching + appreciated.

What was your overall feeling about your experience with Breyer Law Offices? _____

In a word: "Outstanding!"

Can we use your statement and/or comments and or video for promotional purposes? _____

Yes - please do

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office.

The walkway in front of my daughter's condo was not lit and there was a step down I could not see. I fell, crashing hard on my knee in the rocks by the pathway. PT did not help the pain and after several months, I had knee surgery and more PT. While it is better, it will never be 100%. During my consultation, I was made to understand that filing a claim through an attorney was not a bad thing to do, that I had gone through a lot of pain & it was I that was the victim, and possibly through my case, the walkway would be changed so others would not be injured.
What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?
Claims are lengthy + drawn out at best. The average person does not have the knowledge or time to pursue the actions that to be taken to win a successful claim. An experienced law team is worth their weight in gold!