

## Client Evaluation of Breyer Law Offices

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In what areas do you feel Breyer law Offices provided you outstanding service/representation?

When you got me an appointment with  
the XLTra Doctor,

In what areas do you feel Breyer Law Offices could have done a better job in their service to you

and their representation of you? every thing was well  
taken care of.

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If you were running our law firm, what improvements would you make in our service and

representation of clients? I would of liked more  
phone + less E-mail, but that is just me.

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Were you previously aware that as a former client of Breyer Law Offices you can call us any time  
in the future for legal guidance or lawyer referral, regardless of the area of law your question

deals with? yes, now I do.

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Would you refer a family member, friend or acquaintance to Breyer Law Offices for a  
consultation or legal representation? yes

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**Grade us in our performance in the following areas on a scale of 1 - 10, "10" being  
the highest score and "1" being the lowest:**

Professionalism: 10

Legal ability: 10

Customer Service/ how you were treated: 10

Quality of Representation: 10

Response time to your questions: 10

Expectation meet: 10

What was the best part/worse part of your experience with Breyer Law  
Offices? Everything was fine

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Was there some part of your experience that was unexpected or that you especially appreciated?

The appointment with the extra  
Doctor

What was your overall feeling about your experience with Breyer Law Offices? Steffie

Found time to meet + check with my son  
about the records he kept for me.

Can we use your statement and/or comments and or video for promotional purposes?

No

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office. I don't want to go

through the experience again,  
sorry.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

I would tell them to consult  
a lawyer

Again I can't say enough, you  
both were great.