

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you, your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Date of your injury/loss: August 2011 Type of Case: car accident

Why did you choose Breyer Law Offices? found the website contact
3 rapid get back to me.

Was the staff courteous and professional? yes Where your calls and E-mails

Responded to timely? very did you feel informed throughout our representation of
you? yes if not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and if so why?
no

Was your case result in line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well/could
improve? none. all was good

What members of Breyer Law Offices did you most appreciate and what impressed you
most? Stephanie led. she was great easy
to deal with very professional.

Client Evaluation of Breyer Law Offices (pg 2)

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

getting back fast & keeping me

up to date

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? none.

If you were running our law firm, what improvements would you make in our service and representation of clients? none

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? no. Not aware.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10

Legal ability: 10

Customer Service/ how you were treated: 10

Quality of Representation: 10

Response time to your questions: 10

Expectation meet: 10

What was the best part/worse part of your experience with Breyer Law Offices? conversations with Stephanie

Client Evaluation of Breyer Law Offices (pg 3)

Was there some part of your experience that was unexpected or that you especially appreciated?

the calls from lawyer to inform everything, mark was very professional

What was your overall feeling about your experience with Breyer Law Offices? _____

nice & efficient firm

Can we use your statement and/or comments and or video for promotional purposes?

yeah.

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office. _____

Very pleasant to have the lawyer mark visit my home immediately after my accident

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

to give this firm a try & they will not regret it but be happy with results.

Signature:

James [Signature]