

## Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you, your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

How did you become aware of Breyer Law Offices? FRIEND

Why did you choose Breyer Law Offices? THEY WERE HIGHLY RECOMMENDED

Was the staff courteous and professional? OH YEAH Where your calls and E-mails

Responded to timely? OH YEAH did you feel informed throughout our representation of you? YUP if not, please explain and tell us how we could have served you better: \_\_\_\_\_

N/A

Were you hesitant to hire an attorney and if so why?

NO!

Was your case result in line with your expectations? YUP If not, please explain: \_\_\_\_\_

What part(s) of the process do you feel Breyer Law Offices handled well/could improve? JUST KEEP DOING WHAT U DO

What members of Breyer Law Offices did you most appreciate and what impressed you most? MARK, ALEXUS, STEFFANIE  
THEIR HEARTS !!!



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In what areas do you feel Breyer law Offices provided you outstanding service/representation?

IN THE LEGAL AREAS & FAMILY!

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? \_\_\_\_\_

If you were running our law firm, what improvements would you make in our service and representation of clients?

WELL I AM NOT & THEY ARE DOING VERY WELL!!!

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? YUP!

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? MOST CERTAINLY

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: <u>100%</u>	Legal ability: <u>100%</u>
Customer Service/ how you were treated: <u>100%</u>	Quality of Representation: <u>100%</u>
Response time to your questions: <u>100%</u>	Expectation meet: <u>100%</u>

What was the best part/worse part of your experience with Breyer Law Offices?

THE BEST IS THEY HAVE DONE WHAT THEY SAID THEY WOULD DO! - WORST IS IF THEY DID NOT DO IT!

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Was there some part of your experience that was unexpected or that you especially appreciated?

YES - SPENDING TIME WITH  
MARK & ALEXUS' KIDS - GREAT!

What was your overall feeling about your experience with Breyer Law Offices? \_\_\_\_\_

THEIR COMMITMENT TO EXCELLENCE!

Can we use your statement and/or comments and or video for promotional purposes?

WHY NOT? OF COURSE!

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office. \_\_\_\_\_

YES - BUT - NOT ENOUGH  
PAPER!

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

SPEAK WITH MARK OR ALEXUS

Signature: \_\_\_\_\_

[Handwritten Signature]

GOD

BLESS

[Handwritten flourish]