

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you, your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? _____

Was the staff courteous and professional? Yes Where your calls and E-mails

Responded to timely? Yes Did you feel informed throughout our representation of you? Yes If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and if so why?

no

Was your case result in line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well/could improve? whole process

What members of Breyer Law Offices did you most appreciate and what impressed you most? Mark Breyer Cathy Smith. They called back when we had questions and were very helpful

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

Communication, getting us what we wanted

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? We are very pleased with the job done

If you were running our law firm, what improvements would you make in our service and representation of clients? none

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10

Legal ability: 10

Customer Service/ how you were treated: 10

Quality of Representation: 10

Response time to your questions: 10

Expectation meet: 10

What was the best part/worse part of your experience with Breyer Law Offices? The whole experience was great

Was there some part of your experience that was unexpected or that you especially appreciated?

We appreciated that you were willing to
get us what we wanted and fought hard to get it.

What was your overall feeling about your experience with Breyer Law Offices? Great

Can we use your statement and/or comments and or video for promotional purposes?

Yes

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office.

Hit by Semi-truck. Breyer law helped
us get what we deserved and helped us so much

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

this is an amazing team and unlike other
law firms really looks out for clients interest not
bottom dollar

Signature:

