

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you, your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? Met with Mark - He came to my home on my schedule, was very honest and courteous.

Was the staff courteous and professional? Yes! Where your calls and E-mails

Responded to timely? yes! did you feel informed throughout our representation of you? Yes! if not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and if so why?

I was, from hearing horror stories from others, and wondering what it would cost.

Was your case result in line with your expectations? Yes! If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well/could improve? Communication was always top-notch, and I always felt comfortable when speaking with Mark, Alexis, and Cathy. They always made me feel like they were taking the best care of me!

What members of Breyer Law Offices did you most appreciate and what impressed you most? Mark and Alexis' abilities to resolve my issues were fantastic, and Cathy was ALWAYS so ^{fun} and always so honest with me.

Client Evaluation of Breyer Law Offices (pg 2)

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

Being honest and candid about my situation, and with advice.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? None -

If you were running our law firm, what improvements would you make in our service and representation of clients? I would hire me!

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? Yes, thank you!

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes!

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10

Legal ability: 10

Customer Service/ how you were treated: 10

Quality of Representation: 10

Response time to your questions: 10

Expectation meet: 9.5 - I'm not rich yet 😊

What was the best part/worse part of your experience with Breyer Law Offices? Honesty, Integrity, meet + greet dinner, Cathy's humor and charm.

Client Evaluation of Breyer Law Offices (pg 3)

Was there some part of your experience that was unexpected or that you especially appreciated?

The personal attention I was given, along with the help in finding a specialist to finally help me with my recovery.

What was your overall feeling about your experience with Breyer Law Offices? _____

Warm fuzzy's!

Can we use your statement and/or comments and or video for promotional purposes?

Yes!

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office.

after my auto accident, the medical bills were piling up, and the other insurance company was giving me the run-around. Thanks to the Breyer Law Offices, I was able to recover from my ^{auto} accident ~~injury~~ both physically and financially.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

I would share my personal experiences and encourage them to sit down with Mark for a consult.

Kevin Power

Signature: