

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you, your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? IMPRESSED FROM THE START.

MARK VISITED PERSONALLY AT HOME.

Was the staff courteous and professional? YES Where your calls and E-mails

Responded to timely? YES Did you feel informed throughout our representation of

you? YES If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and if so why?

Was your case result in line with your expectations? BETTER If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well/could improve? EVERYTHING WAS PERFECT

What members of Breyer Law Offices did you most appreciate and what impressed you most? CATHY WAS AWESOME. SHE LET ME KNOW EVEN WHEN

THERE WAS NOTHING GOING ON. MARK IS DOWN-TO-EARTH AND EASY (AND ACCESSIBLE) TO TALK TO. ALEXIS OBVIOUSLY KNOWS HOW TO NEGOTIATE.

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

THE SETTLEMENT. MORE THAN EXPECTED.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? NONE. OUTSTANDING JOB!

If you were running our law firm, what improvements would you make in our service and representation of clients? CAN'T THINK OF ANYTHING.

Were you previously aware that as a former client of Breyer Law Offices you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? WAS NOT. AWESOME SERVICE.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? ABSOLUTELY

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10

Legal ability: 10+

Customer Service/ how you were treated: 10

Quality of Representation: 10+

Response time to your questions: 10

Expectation meet: 10+

What was the best part/worse part of your experience with Breyer Law Offices? THE STAFF. THEY MUST LOVE WORKING THERE.

Was there some part of your experience that was unexpected or that you especially appreciated?

THE DINNER INVITE WAS NICE. I WAS OUT-OF-TOWN
AND MISSED IT.

What was your overall feeling about your experience with Breyer Law Offices? _____

EXCELLENT!

Can we use your statement and/or comments and or video for promotional purposes?

YES. YES.

Can you tell us in your own words about your accident (how did it happen etc) and your experience with our office. I COLLIDED WITH A VAN THAT TURNED LEFT
IN FRONT OF MY MOTORCYCLE. HAD ALREADY INTERVIEWED
OTHER FIRMS. MARK MADE MORE SENSE THAN THE
REST OF THEM COMBINED.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

I WOULD CONVINCe THEM BASED ON MY OWN
EXPERIENCE.

THANK YOU ALL SO MUCH!

Signature:

