

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

E-mail: montoya16@yahoo.com

Type of Case: MVA

Why did you choose Breyer Law Offices? I choose Breyer Law Offices
Because a friend recommended them to me.

Was the staff courteous and professional? yes Were your calls and E-mails responded to
timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? I was because I had
never hired an attorney.

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well/could improve? they
handled everything very well.

What members of Breyer Law Offices did you most appreciate and what impressed you most? I
would have to say Beau Citson he was
so nice and professional and took care of me.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? they
were all amazing and everyone so nice and
helpful.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and
their representation of you? nothing

If you were running our law firm, what improvements would you make in our service and representation
of clients? nothing you guys are amazing.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? of course. yes.

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? I really didn't have a worse part. It was really nice going over.

Was there some part of your experience that was unexpected or that you especially appreciated? no

What was your overall feeling about your experience with Breyer Law Offices? everyone their was amazing and so helpfull I like that everyone was honest.

Can we use your statement and/or comments and or video for promotional purposes? yeah.

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I got hit from the back by a truck and needed help to fight my case and contacted BREYER LAW OFFICES and they took care of everything and made me feel like family.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I would tell them that with BREYER LAW OFFICES they are going to handle it with perfection and with NO ERRORS.

Signature: 