

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

E-mail: bfpinkbutterfly@gmail.com

Type of Case: MVA

Why did you choose Breyer Law Offices?

FOUND ON INTERNET & THEY LOOKED LIKE THE BEST & HONEST

Was the staff courteous and professional?

VERY MUCH YES

Were your calls and E-mails responded to timely?

YES

Did you feel informed throughout our representation of you?

YES

If not, please explain and tell us how we could have served you better:

Were you hesitant to hire an attorney and, if so, why?

NO

Was your case result in-line with your expectations?

YES

If not, please explain:

What part(s) of the process do you feel Breyer Law Offices handled well?

ALL OF IT. ALEXIS BRYAN & STEPHANIE WERE SO KIND, FRIENDLY & COMFORTABLE

What members of Breyer Law Offices did you most appreciate and what impressed you most?

THE CONVERSATIONS WERE WARM, WELCOMING & FRIENDLY - ALL

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

ALL OF THEIR SERVICES

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you?

NONE. KNOW THIS FIRM IS VERY CARING

If you were running our law firm, what improvements would you make in our service and representation of clients?

N/A

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Yes I am

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? _____

Most definitely

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10+
Customer service/How you were treated: 10+
Response time to your questions: 10+

Legal Ability: 10+
Quality of representation: 10+
Expectations met: 10+

What was the best part/worse part of your experience with Breyer Law Offices? _____

Was there some part of your experience that was unexpected or that you especially appreciated? _____

The best was when I finally was able to meet them in person

What was your overall feeling about your experience with Breyer Law Offices? _____

I felt cared for & in a family environment

Can we use your statement and/or comments and or video for promotional purposes? _____

Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? _____

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? _____

That this firm would take care of everything.

Signature: _____

[Handwritten Signature]