

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? One of my friend
recommended you.

Was the staff courteous and professional? Yes Were your calls and E-mails responded to
timely? Yes Did you feel informed throughout our representation of you? Yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? Yes, becoz US is an
alien country to us, and we didn't know
how to approach.

Was your case result in-line with your expectations? Yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Everything
and especially getting the liens waived.

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____
Ms. Marsha and Mr.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

Getting the compensation in time as
I was time bound to leave the country (after

resiging)
In what areas do you feel Breyer Law Offices could have done a better job in their service to you and
their representation of you? _____

If you were running our law firm, what improvements would you make in our service and representation
of clients? _____

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Yes, I was informed in the first meeting.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes, for sure.

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: _____
Expectations met: 7/10

What was the best part/worse part of your experience with Breyer Law Offices? - Kept us well informed about my case.
- Waiving of liens
- Getting compensation in time

Was there some part of your experience that was unexpected or that you especially appreciated? _____
- On the waiving of liens
- Treatment (treated us very well)

What was your overall feeling about your experience with Breyer Law Offices? _____
Awesome! It was above my expectation.
Overall a great experience.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was hit by a car on July 30, 2017 while crossing a cross-walk. I had surgery of my right ear and was hospitalized for a day. My friend recommended me to hire an attorney. So I went ahead but he was not responding so I switched to Breyer Law

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? _____ on my friend's suggestion
I would suggest the person to go for Breyer Law who can handle the case in a great professional way. It wouldn't stress them at all.