

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I liked what I saw on your website.

Was the staff courteous and professional? Yes. Were your calls and E-mails responded to timely? Yes. Did you feel informed throughout our representation of you? Yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No, I was not hesitant to hire an attorney just to fire my previous one before I hired Breyer.

Was your case result in-line with your expectations? Yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Everything Breyer Law left no stone unturned.

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

Everyone I dealt with was impressive and I appreciated all of them. The sharing of information was outstanding.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

The sharing of information about the legal process specific to my case was excellent.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? _____

Nothing, Breyer Law is a top notch firm and I would recommend them to anyone.

If you were running our law firm, what improvements would you make in our service and representation of clients? _____

I would not make any. You are as close to perfect as possible.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes without hesitation.

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: _____
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? How informed I was kept and how professional and compassionate the firm was.

Was there some part of your experience that was unexpected or that you especially appreciated? How hard everyone worked to get me the right resolution.

What was your overall feeling about your experience with Breyer Law Offices? It was fantastic. There is nobody better.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was legally crossing the street on 12th and Missouri

When I was hit by a car that ran a red light. When I contacted Breyer about this they were very helpful and understanding.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? You

should not hesitate. Breyer Law can handle this claim far better than you, can on your own.

Signature: _____

Date: _____