

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

How did you become aware of Breyer Law Offices? Online
Why did you choose Breyer Law Offices? I Read some Reviews and gained some trust from the stories I read
Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes
If not, please explain and tell us how we could have served you better: _____
Were you hesitant to hire an attorney and, if so, why? No

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? everything

What members of Breyer Law Offices did you most appreciate and what impressed you most? Everyone
They treated me like family and most of all I felt like family

In what areas do you feel Breyer law Offices provided you outstanding service/representation? In every area

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? nothing they are spot on and sharp

If you were running our law firm, what improvements would you make in our service and representation of clients? Nothing this law firm is well put together I would not change a thing

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes I already did.

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism:	<u>100</u>	Legal Ability:	<u>100</u>
Customer service/How you were treated	<u>100</u>	Quality of representation:	<u>100</u>
Response time to your questions	<u>100</u>	Expectations met:	<u>100</u>

What was the best part/worse part of your experience with Breyer Law Offices? Best part is the conversation they make you feel like family

Was there some part of your experience that was unexpected or that you especially appreciated? no

What was your overall feeling about your experience with Breyer Law Offices? feeling loved and someone has your back

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was taking out the trash and i threw a trash bag in the dumpster and there was a dog behind it and the dog came from behind it and attacked me in the hand it was 102 degrees so after I got bit i passed out and woke up in the hospital from blood lost

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? don't think just hire you guys they are the most trust worthy law firm in AZ pericade