

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? Referred by Stefanie Ledbetter

Was the staff courteous and professional? Yes Were your calls and E-mails responded to timely? Yes Did you feel informed throughout our representation of you? Yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No

Was your case result in-line with your expectations? Yes If not, please explain: _____

Exceeded expectations

What part(s) of the process do you feel Breyer Law Offices handled well? Communications and negotiations with confidence

What members of Breyer Law Offices did you most appreciate and what impressed you most? I

Personally was impressed with Stefanie's constant communication and willingness to accommodate us.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

The negotiations with Farmers (ns. Cour own ins Co) was so much more than we expected.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? Under the circumstances of my

Case I feel that Breyer law was ALWAYS working for me.

If you were running our law firm, what improvements would you make in our service and representation of clients? N/A I would not possibly be able to

do your guys job. Nor would I expect you to run into a burning bldg. You ALL WERE

AMAZING,
THANK YOU

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

No

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? _____

Yes

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? BEST - Was in a vulnerable state directly after such trauma you need to trust that your atty will fight to make it right

Was there some part of your experience that was unexpected or that you especially appreciated? Stefanie went out of her way to hand deliver a check to our doorstep

What was your overall feeling about your experience with Breyer Law Offices? I feel like Breyer had our best interest from the start and I'm certain we received the best possible outcome.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? My accident happened Feb 11, 2017 and we immediately sought legal advice knowing "we" were not equipped to handle such an endeavor.

Breyer Law Office put us at ease stating they would fight for us to try to make us "whole" again.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? _____

Dont try to take it on yourself. Let the professionals advocate for you.