

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? After our Consultation we felt they were knowledgeable and we were confident we were in good hands

Was the staff courteous and professional? Yes Were your calls and E-mails responded to timely? Yes Did you feel informed throughout our representation of you? Yes

If not, please explain and tell us how we could have served you better: N/A

Were you hesitant to hire an attorney and, if so, why? No

Was your case result in-line with your expectations? Yes If not, please explain: N/A

What part(s) of the process do you feel Breyer Law Offices handled well? Everything was handled great.

What members of Breyer Law Offices did you most appreciate and what impressed you most? All of them.

Most contact was with Haila, Brian, and Alexis. They were great always answering questions and ensuring we understood everything.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? There were no issues.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? Getting my car paid off was a bit of a pain.

However you did mention you do not usually handle property damage. So thank you for helping me get that done!

If you were running our law firm, what improvements would you make in our service and representation of clients? Nothing everything was perfect!

I would like to see documentation of her Insurance (USAA) will be paying my Insurance (Statefarm) for the pay off on my car. I do not want to be held responsible for that.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? Yes

We already have referrals for other issues.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Most definitely

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? Should not have had an accident to begin with - No issues what so ever with Breyer's

Was there some part of your experience that was unexpected or that you especially appreciated? The personal letters and gifts were a surprise and a nice touch. Thank you for your care and concern.

What was your overall feeling about your experience with Breyer Law Offices? It was the most positive experience with an attorney.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? A lady made a left turn in front of us turning into our lane and caused a head on collision. Breyer law firm were amazing. Very knowledgeable, informative, supportive, and professional.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? We could not have asked for a better team to represent us with our case. They took care of everything for us.