

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

How did you become aware of Breyer Law Offices?

friend

Why did you choose Breyer Law Offices?

car accident

Was the staff courteous and professional?

Were your calls and E-mails responded to timely? *X yes*

Did you feel informed throughout our representation of you? *X yes*

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why?

The bill,

Was your case result in-line with your expectations?

yes

If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well/could improve?

The paralegal Jennifer helped so much and the team was very knowledgeable and friendly.

What members of Breyer Law Offices did you most appreciate and what impressed you most?

Paralegal Jennifer + Lawyer - Ed

In what areas do you feel Breyer law Offices provided you outstanding service/representation?

Getting my doctor bills lowered.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? _____

If you were running our law firm, what improvements would you make in our service and representation of clients? _____

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes Ed informed me.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Definitely!

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices?
Their kindness.

Was there some part of your experience that was unexpected or that you especially appreciated? Pana legal: Jennifer.

What was your overall feeling about your experience with Breyer Law Offices?
Fantastic!

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office?

I was driving home with friend and some guy was coming at me very fast. He jumped the median and T-boned us. I was trapped in the car and my friend was knocked unconscious. Broke my left hip & broke 5 ribs, 20 stitches in elbow. Friend