

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? My daughter and Son researched and found your office

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? yes at first Bad Experience with an other Law firm

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? All of it unfortunately with the type of Insurance Coverage not much could be gained

What members of Breyer Law Offices did you most appreciate and what impressed you most? Cathy she would call just to see how we were feeling when I came diagnosed with Bladder she showed her caring and the staff everyone made me feel special

In what areas do you feel Breyer law Offices provided you outstanding service/representation? all areas you were awesome Thank You for everything

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? N/A

If you were running our law firm, what improvements would you make in our service and representation of clients?

I don't believe I would change anything
do exactly what you doing

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with?

I believe we were told that

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation?

yes Definetly

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices?

We never
had a worst part it was good.

Was there some part of your experience that was unexpected or that you especially appreciated?

The
day I recieved flowers and beautiful Card signed
by the staff I felt that you really care about your clients

What was your overall feeling about your experience with Breyer Law Offices?

It was good
you did what you could to help us. Thank You

Can we use your statement and/or comments and or video for promotional purposes?

yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office?

We were on way to work Truck came into our lane and crashed
head on. The young man told police he fell asleep. We we are hflid to
hospital. I had my daughter and son (who is a lawyer research and they
found you. We were very grateful you took our case

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

I would give

them your Number and tell them to call because
they know what and how to help we don't know
the law. Leave it to the experts ♡