

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? a friend referred me

Was the staff courteous and professional? always Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? no

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? getting a statement from Dr Kovangelista and sending me to him

What members of Breyer Law Offices did you most appreciate and what impressed you most? I felt like Brian Jawber and Cathy Smith kept me well informed

In what areas do you feel Breyer law Offices provided you outstanding service/representation? Brian Jawber represented me well during the mediation

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? Getting the case out from Medicare after the settlement was received

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

NO

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? The best part was securing a favorable report from Mr. Longplata & Medelton was favorable.

Was there some part of your experience that was unexpected or that you especially appreciated? I thought that Alexis Breyer wrote an exceptional letter to Farmers re: my claim.

What was your overall feeling about your experience with Breyer Law Offices? I felt like I was treated with kindness & respect and I was listened to regarding how I felt about my case.

Can we use your statement and/or comments and/or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I had a green turn arrow to turn left. I was the only car to turn left & the car ran a red light @ 45 mph and hit me. The driver was ticketed and found totally at fault. I felt Breyer Law handled my case very well.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I would definitely refer them to you. I would tell them that you helped me obtain a very fair settlement and that I wouldn't have without Breyer Law.