

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I saw your TV commercial
They seemed genuine.

Was the staff courteous and professional? yes Were your calls and E-mails responded to
timely? yes Did you feel informed throughout our representation of you? yes indeed

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? I hired another attorney at
first and wasn't getting the results but after hiring
the husband and wife Law Team, I got professional results

Was your case result in-line with your expectations? yes If not, please explain: It only
took 5 months.

What part(s) of the process do you feel Breyer Law Offices handled well? The fight for
the client, for the right of the person for feeling the
pain and getting the award of damage!

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

Alexis - her genuine care kept me believe that we
should keep fighting and she proved to me.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

In all areas

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and
their representation of you? Everything was great and very professional

If you were running our law firm, what improvements would you make in our service and representation
of clients? The realization from seeing the side of the
client's perspective.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Now

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? _____

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated: 10
Response time to your questions: 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? As a client feeling the personal touch, it is a really good law firm to call and represent you

Was there some part of your experience that was unexpected or that you especially appreciated? I appreciate all of the areas and it was well taken care of.

What was your overall feeling about your experience with Breyer Law Offices? It was an excellent experience.

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was the 3rd vehicle to turn left and when the light turned, the other person hit me and was speeding. My truck turned upside down and my 4 daughters were in the car. My oldest daughter's seat belt unbuckled and I tried to catch her. I had serious damage to my hand.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? My personal experience knowing that they would fight me - Breyer Law Office is a good law office to trust.