

## Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? HEARD YOUR AD ON TV  
MY SON - AT THE TIME, TIM & TRENT WENT TO WORK FOR

Was the staff courteous and professional? EXTREMELY Were your calls and E-mails responded to FOR A LAWYER  
timely? YES Did you feel informed throughout our representation of you? ABOVE EXPECTATION

If not, please explain and tell us how we could have served you better: \_\_\_\_\_

Were you hesitant to hire an attorney and, if so, why? Before I knew an  
outright honest lawyer existed.

Was your case result in-line with your expectations? above If not, please explain: \_\_\_\_\_

What part(s) of the process do you feel Breyer Law Offices handled well? every single part

What members of Breyer Law Offices did you most appreciate and what impressed you most? \_\_\_\_\_

Delba - also Marks tenderness

In what areas do you feel Breyer law Offices provided you outstanding service/representation? \_\_\_\_\_

all ways

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? None everything was perfect

If you were running our law firm, what improvements would you make in our service and representation of clients? I could not add to anything - how can you be  
better than the best??

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes we

was told that at the beginning  
Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? absolutely

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism:	<u>10+</u>	Legal Ability:	<u>10+</u>
Customer service/How you were treated	<u>10+</u>	Quality of representation:	<u>10+</u>
Response time to your questions	<u>10+</u>	Expectations met:	<u>10+</u>

What was the best part/worse part of your experience with Breyer Law Offices?

all aspects were the best the most impressive was it well so personal & sincere

Was there some part of your experience that was unexpected or that you especially appreciated?

knowing you can't improve on the best

What was your overall feeling about your experience with Breyer Law Offices?

EXCEPTIONAL BEYOND BELIEF (IN A GOOD WAY) HONESTLY RANG OUT LOUD & CLEAR

Can we use your statement and/or comments and or video for promotional purposes? absolutely

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office?

I was shocked to discover we still alive upon immediate contact w/ our lawyer we received professional & personal attention all the way through. The more contact we received the more amazed (in a good way) we were.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own?

you could not find anyone any better or in any way it is the best firm that you can bodily freely put in your most trust to & in. there are no better - anywhere - anyway.