

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I chose the Breyer law firm because of all the great reviews and commercials.

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No, I wasn't hesitant.

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Everything from the beginning to end was always kept informed.

What members of Breyer Law Offices did you most appreciate and what impressed you most? I was impressed by both my attorney and paralegal.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? In dealing with both my daughters insurance and my medical insurance.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? na

If you were running our law firm, what improvements would you make in our service and representation of clients? No improvements needed. Everyone was very friendly.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes, I would refer friends and family.

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? The best part of my experience was being informed at all times. The attorney was always honest and answered all our questions.

Was there some part of your experience that was unexpected or that you especially appreciated? I really appreciated the attorney coming to the hospital to see me and talk to me.

What was your overall feeling about your experience with Breyer Law Offices? I had a great experience with Breyer law office and would recommend everyone to this law office.

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? On our way to our vacation we were auto st by another vehicle and hit and ^{cause} ~~made~~ us to fall over the freeway and the exit.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I would tell them about my experience with the law office and ensure them they're the best.