

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? TV ads and top rated on internet search

Was the staff courteous and professional? YES Were your calls and E-mails responded to timely? YES Did you feel informed throughout our representation of you? Very much so

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? _____

Was your case result in-line with your expectations? YES If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Dealing w/ the VA and basically the whole process

What members of Breyer Law Offices did you most appreciate and what impressed you most? Everyone!
The whole team is exceptional - all very kind, knowledgeable, friendly.
Always on point!

In what areas do you feel Breyer law Offices provided you outstanding service/representation? Dealing w/ the VA and the insurance company

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? NO, representation was excellent

If you were running our law firm, what improvements would you make in our service and representation of clients? Perhaps a Scottsdale/NOAH Scottsdale location.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

I know now! Fabulous service

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Without a doubt

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: <u>10</u>	Legal Ability: <u>10</u>
Customer service/How you were treated <u>10</u>	Quality of representation: <u>10</u>
Response time to your questions <u>10</u>	Expectations met: <u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? Receiving card and flowers, caring about us. Worst is the wait time, to be expected though.

Was there some part of your experience that was unexpected or that you especially appreciated? Receiving flowers! Thank you so much! No lawyer has done that for me, truly appreciate it.

What was your overall feeling about your experience with Breyer Law Offices? Warm fuzzies! Excellent experience!

Can we use your statement and/or comments and or video for promotional purposes? Yes!

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I WAS RETURNING FROM DYLASTS. TREATMENT AND WAS HIT FROM BEHIND. BREYER LAW OFFICE CAME TO MY RESCUE, I'M RELIEVED AND I'M IN GOOD HANDS.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? DO NOT DO IT ON YOUR OWN! WHY DO IT YOURSELF WHEN YOU COULD HAVE THE MOST PROFESSIONAL HELP BY PEOPLE WHO CARE? IT'S A NO BRAINER, CALL BREYER LAW!