

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I read the reviews and saw that most clients had great things to say.

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? Yes. I didn't want to seem like I just wanted money, I also have heard terrible things about cases where lawyers took a persons settlement.

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? I liked to be informed of the process. I also loved that my health was a priority and the cards & gifts was a nice touch.

What members of Breyer Law Offices did you most appreciate and what impressed you most? Erika has been phenomenal at walking me through the process and responding to all my questions

In what areas do you feel Breyer law Offices provided you outstanding service/representation? Getting me signed up and providing assistance with a first timer.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? No

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes.

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? Best part is the overall service and response time. Worst part not ~~the~~ being able to speak with attorneys as much.

Was there some part of your experience that was unexpected or that you especially appreciated? I really appreciated the calls to check in on my general health and having an ear when it was rough

What was your overall feeling about your experience with Breyer Law Offices? It was very positive.

Can we use your statement and/or comments and or video for promotional purposes? Sure can

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? A SUV made a left turn on a green and my truck hit them smashing my front end. Breyer Law Offices gave me comfort to heal and know that all will be taken care of. They made me feel safe in the fact that I will walk away with something to help.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I would

encourage them to contact your office just
for a consultation and ask questions. Brewer Law
offices gave me the confidence to get what I needed