

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? My daughter suggested you

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? yes, I thought it would be too expensive and what some people told me about their experiences was not good

Was your case result in-line with your expectations? yes (better) If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Everything from the first phone call to the initial meeting and anytime I talked to Debra were all handled very well

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

Debra was always so kind and answered all my questions. I also enjoyed meeting Richard Jeffries at my initial appt.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

All areas they represented me were handled very well

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? I have no complaints so I would say none.

If you were running our law firm, what improvements would you make in our service and representation of clients? I can't think of anything I would improve on, Breyer is amazing.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? No I was not aware

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Absolutely

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated: 10
Response time to your questions: 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? The worst part is that I was in an accident but the best part is that I had amazing lawyers helping me.

Was there some part of your experience that was unexpected or that you especially appreciated? I did ~~not~~ not expect the "extra" settlement from the underinsured motorist coverage, I would never had known this on my own.

What was your overall feeling about your experience with Breyer Law Offices? My overall experience was very positive and I would recommend Breyer to everyone in need.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was involved in a bad accident that I cannot remember happening, only remember being taken to the hospital in an ambulance. By the time I was released from ICU/rehab 2 weeks later my daughter suggested Breyer and we were immediately setup with a lawyer. I had peace of mind after meeting with Richard and never worried with Breyer on my side.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? I would share my personal experience and tell them

that Brewer law offices are not like any other law office out there, they truly care about their clients.