

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I always see them on t.v and also on the sign on I.17 before Cactus exit.

Was the staff courteous and professional? 1000% Were your calls and E-mails responded to timely? always Did you feel informed throughout our representation of you? yes completely

If not, please explain and tell us how we could have served you better: There no way

Were you hesitant to hire an attorney and, if so, why? I was because I didn't want to be cheated out or it be stressful and then to pay for work I wasnt happy with (not the case here)

Was your case result in-line with your expectations? NO If not, please explain: I thought it was going to be stressful, playing phone tag, but you guys didnt

What part(s) of the process do you feel Breyer Law Offices handled well? Communication by far and explaining whats going on, plus making everything conviniant for me.

What members of Breyer Law Offices did you most appreciate and what impressed you most? Brian did a fantastic job explaining, whats next, Connie I am speechless she picked up a little more then half way threw

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

Just in everything you all do Brian, Connie, Alexis, Mark, and anyone I havent mentioned every detail just made me feel like family was handeling this situation and Thank you for every detail aswell

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? NONE at all I will always be thankful (yes im crying)

If you were running our law firm, what improvements would you make in our service and representation of clients? None at all maybe a visit or two (just to put a face to a name)

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Wow! and you keep suprising me, (maybe need guidance for family)

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes I will (I have a uncle that always is in small MVA)

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism:	<u>10 (100%)</u>	Legal Ability:	<u>10 (2000%)</u>
Customer service/How you were treated	<u>10 (1000%)</u>	Quality of representation:	<u>10 (2000%)</u>
Response time to your questions	<u>10 (1000%)</u>	Expectations met:	<u>exceeds 10</u>

What was the best part/worse part of your experience with Breyer Law Offices? _____

worse part when Brian told me only my medical bills will be covered, best part everything theres really hard to pick...

Was there some part of your experience that was unexpected or that you especially appreciated? _____

I was not expecting this end outcome the actually have extra money for my kids been a long time since I have been set

What was your overall feeling about your experience with Breyer Law Offices? I dont have

words to express my feelings I am thankful, grateful beyond words you guys told me "karina relax just worry about your pregnancy and

Can we use your statement and/or comments and or video for promotional purposes? absolutely ^{the baby} _{anything you need.}

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with

our office? I was on my right of way this lady and I made eye contact

I said an shook my head "NO DONT Go" as she just turned left in front of me then I dont know she tryed to leave the sceane I woke up

scared I had lost my child I was 5 months pregnant and couldn't move my leg's or Body and my clothes were smoking. But this office took care of me made it

easy to understand what was going to happen, made it stress-free.

What would you say to someone who was considering hiring our office who was hesitant to become

involved with a lawyer and who thought they could handle their claim on their own? NO trust me

hire and trust you guys and be patient you guys know what your doing and are upfront with how it is....