

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Was the staff courteous and professional? Yes! Were your calls and E-mails responded to timely? Yes! Did you feel informed throughout our representation of you? Yes!

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? Yes I was hesitant, but after meeting Steve I felt it was the right choice.

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Very good at keeping me informed.

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

Wiker & Steve: I appreciated the time they took to call and explain everything to me.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

They listened to me & took care of everything.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? None so far.

If you were running our law firm, what improvements would you make in our service and representation of clients? None.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? no I was not.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes!

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? Having to get a lawyer.

Was there some part of your experience that was unexpected or that you especially appreciated? they took the time to earn my trust.

What was your overall feeling about your experience with Breyer Law Offices? My overall feelings I am glad I went with Mr. Steven Reed.

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? When the other driver hit my car, I was grateful we were able to walk away. However I was intimidated to work with insurance companies. I ~~was~~ happy with my experience with this office.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? Take the time to meet & research the lawyer.