

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? INTERNET REVIEWS AND MEMORY OF BILLBOARDS

Was the staff courteous and professional? YES Were your calls and E-mails responded to timely? YES Did you feel informed throughout our representation of you? YES

If not, please explain and tell us how we could have served you better: N/A

Were you hesitant to hire an attorney and, if so, why? NO

Was your case result in-line with your expectations? MORE If not, please explain: N/A

What part(s) of the process do you feel Breyer Law Offices handled well? EVERY ASPECT FROM VISITING ME AT HOME IN THE BED, AS I WAS UNABLE TO WALK.

What members of Breyer Law Offices did you most appreciate and what impressed you most? I WAS IMPRESSED WITH EVERYONE, BUT I REMEMBER Ed's FACE AND VOICE FROM HIS HOME VISITS. THANKS Ed.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? EXCEPTIONAL SERVICE, VERY PROFESSIONAL AND CLEAR ABOUT GOALS AND GENERAL CONCERN FOR MY WELL BEING ~~WHILE~~ WHILE KEEPING ME INFORMED.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? THAT'S A TOUGH ONE TO ANSWER. WIPE THE SWEAT OFF MY HEAD AND PHYSICALLY PUT THE MONEY IN MY POCKET? LOL.

If you were running our law firm, what improvements would you make in our service and representation of clients? BEFORE READING THE NEXT QUESTION, I WAS CLUELESS. HOW ABOUT A BUSINESS NETWORK AND FINANCIAL HELP

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? NO, DO YOU HELP WITH REAL ESTATE DEALS AND LLCs?

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? DEFINITELY

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 11
Expectations met: 15

What was the best part/worse part of your experience with Breyer Law Offices? BESIDES MY FINAL SETTLEMENT CALL, I REALLY LIKED THE BEARS MUG AND I THINK IT WAS A REPLACEMENT FOR ONE I DID NOT RECEIVE. THANKS.

Was there some part of your experience that was unexpected or that you especially appreciated? I APPRECIATE THE BEARS MUG & BIRTHDAY CARDS & THANKS.

What was your overall feeling about your experience with Breyer Law Offices? COMFORTING AND EXTREMELY SATISFIED

Can we use your statement and/or comments and or video for promotional purposes? YES

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? A PERSON RAN THE RED LIGHT AT THE CITIES 3 WORST INTERSECTION FOR ACCIDENTS, THEY LITERALLY HIT ME ON THE DRIVER SIDE DOOR. I WAS UNABLE TO WALK FROM THE SCENE, THE TOW TRUCK DRIVER TOOK ME HOME. I FELL OUT OF THE TOW TRUCK. THE FIRE DEPARTMENT CAME TO MY HOUSE. I TOOK AN UBER TO THE HOSPITAL. SPENT THANKSGIVING DAY IN THE

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? DID YOU BUMP YOUR HEAD IN THE ACCIDENT??? YOU NEED A LAWYER! CALL A LAWYER!

EMERGENCY ROOM. DISCHARGED THAT NIGHT STILL UNABLE TO WALK. ED VISITED MY HOME THE NEXT DAY.

CALL MY LAWYER. THEY ARE THE BEST. THEY GO ABOVE AND
BEYOND TO SATISFY. THEY'LL TAKE CARE OF YOU!