

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. I thank you!

Why did you choose Breyer Law Offices? Great people, and they treat like family

Was the staff courteous and professional? Very Were your calls and E-mails responded to timely? always Did you feel informed throughout our representation of you? _____

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No because I knew I would be well taken care of with the Breyer law firm

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? the result the best beyond my expectations and they always do

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

They all the team members came I deal with respect very importance

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

keep me informed

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? I don't think they could have did anything very different

If you were running our law firm, what improvements would you make in our service and representation of clients? None

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

yes I do

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? always

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? _____

there was not a worse part is the people that work there

Was there some part of your experience that was unexpected or that you especially appreciated? _____

How just calling to check on status just for no reason but call

What was your overall feeling about your experience with Breyer Law Offices? _____

One of the greatest lawyers in my life

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? _____

I was rear ended by a car from Behind, but driver left the scene by Behind;

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? _____

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