

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: Motor Vehicle Accident

Why did you choose Breyer Law Offices? _____

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? At small times

If not, please explain and tell us how we could have served you better: I feel that everything was done Right.

Were you hesitant to hire an attorney and, if so, why? yes I was because
I was once told that I didn't have a case, but your law office told me not to worry.

Was your case result in-line with your expectations? yes If not, please explain: NA

What part(s) of the process do you feel Breyer Law Offices handled well? Emailing me after every conversation, keeping every phone or in person appointment and always explaining everything.

What members of Breyer Law Offices did you most appreciate and what impressed you most? Both Marsha Gallegos and Bryan my lawyer.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? Keeping me with all information regarding my case big or small.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? I think that every area they covered well.

If you were running our law firm, what improvements would you make in our service and representation of clients? I believe everything is ran correctly.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes I would refer Everyone.

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated: 10
Response time to your questions: 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? Best part was always having someone that I could speak with, when I had questions.

Was there some part of your experience that was unexpected or that you especially appreciated? _____

What was your overall feeling about your experience with Breyer Law Offices? Great, you have a great team!

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was hit by a car on the sidewalk in 2016

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? That

not only are you able to work with the best TEAM in AZ, but they make the process less stressful and make sure your involved the whole way through.