

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? I wanted one of Arizona's top attorneys

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? NO I knew I needed one given my condition.

Was your case result in-line with your expectations? yes If not, please explain: It exceeded my expectations.

What part(s) of the process do you feel Breyer Law Offices handled well? from beginning to the end.

What members of Breyer Law Offices did you most appreciate and what impressed you most? Stephanie Smiley, very knowledgeable, sweet, & Alexis Breyer, amazing attorney

In what areas do you feel Breyer law Offices provided you outstanding service/representation? All around. Beginning to end.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? /

If you were running our law firm, what improvements would you make in our service and representation of clients? /

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

I do now :)

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Most definitely!

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated: 10
Response time to your questions: 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? Case took a bit more than expected by outcome was great.

Was there some part of your experience that was unexpected or that you especially appreciated? _____

The help I got with my property damage + the nice and sweet gifts for my daughter and I

What was your overall feeling about your experience with Breyer Law Offices? _____

Professional, knowledgeable and sensitive to my situation.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? While seven months pregnant I was hit by a

Careless driver. Not only was I terrified for my baby's well being. I was in pain and stressed about having to deal w/insurance companies. After speaking w/Breyer I knew I was in good hands and could go back to enjoying my pregnancy. Thankfully baby and I are doing great

What would you say to someone who was considering hiring our office who was hesitant to become

involved with a lawyer and who thought they could handle their claim on their own? I would

tell them that insurance companies only look out for

their best interest. Breyer ~~and~~ looks out for

yours.