

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: MVA

Why did you choose Breyer Law Offices? my daughter
said "that you did great for her, so I needed to go to you."

Was the staff courteous and professional? oh yes Were your calls and E-mails responded to timely? yes. Did you feel informed throughout our representation of you? yes.

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? No

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? all of it.

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

Stephanie was very informative. Stayed in touch with me throughout all.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

all

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? None

If you were running our law firm, what improvements would you make in our service and representation of clients? None

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? There was No best or worst. Stephanie just took care of it all.

Was there some part of your experience that was unexpected or that you especially appreciated? No

What was your overall feeling about your experience with Breyer Law Offices? Very Pleased Would use you again and recommend to others.

Can we use your statement and/or comments and or video for promotional purposes? sure

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? A drunk driver hit my daughter's car I was passenger I don't remember a lot the air bag knocked me out but now I have metal in my knee & leg can't walk rewell. I did nothing except call Breyer law did everything for me. I was able to get better and not worry about it.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? Don't try it on your own! Go to Breyer law they will do it all for you. Very honest and trustworthy! you don't find Professionalism like Breyer law, it's rare.