

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: Motor Vehicle Accident

Why did you choose Breyer Law Offices? found you on the internet.

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? yes - Just thought we didn't want to go through all that. Until I talked to a family member and they told me to get a lawyer.

Was your case result in-line with your expectations? no If not, please explain: Didn't think that it would go anywhere.

What part(s) of the process do you feel Breyer Law Offices handled well? Everything was handled great. From the first visit we could not believe how we were treated. Not your genuine attorneys!

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

I can't remember the first gentleman we spoke with, but very nice. Alexis is a sweetheart, Stephanie & Brian also great!

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

Explaining everything and always kept in contact. And how you researched every aspect of the claim. Very impressed.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? Everything was excellent.

If you were running our law firm, what improvements would you make in our service and representation of clients? Nothing

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

no I did not.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Most definitely

Grade us in our performance in the following areas on a scale of 1-10, "10" being the highest score and "1" being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? _____

through I was injured. It turned out pretty good in the end.
The best part is the final outcome knowing that even

Was there some part of your experience that was unexpected or that you especially appreciated? _____

I appreciated all the phone calls and emails, and the caring staff. I have never had an attorney care so much.

What was your overall feeling about your experience with Breyer Law Offices? _____

All my experiences with attorneys - they are never compassionate. Breyer's staff goes above and beyond to treat you like a person.

Can we use your statement and/or comments and or video for promotional purposes? Yes.

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? _____

On the night of Feb. 20 we were going out to dinner. Had not been about five minutes from our house. All of a sudden the worst nightmare, a young kid failed to stop at a stop sign, and hit us. We were taken to Chadder by ambulance. I was the passenger. I was hospitalized for 2 days, ended up having two foot surgeries (on back →)

What would you say to someone who was considering hiring our office who was hesitant to become

involved with a lawyer and who thought they could handle their claim on their own? I would highly recommend your firm, and tell them it is not your normal attorneys.

They are all very knowledgeable, and will work for you. Look where I would be if I wouldn't have contacted your office!

When we found Broyer Law on the internet, it only sounded too good to be true. Well I am so happy we contacted them. Everything they advertise is sincerely true. They are the best. They treat you like family.