

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Why did you choose Breyer Law Offices? REFERRED BY
NICK WORKMANS COMP LAWYER

Was the staff courteous and professional? YES Were your calls and E-mails responded to timely? YES Did you feel informed throughout our representation of you? YES

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? I WAS HESITANT I'VE NEVER HAD TO HIRE AN ATTORNEY & WOULD RATHER ALLOW THINGS TO WORK OUT THEMSELVES

Was your case result in-line with your expectations? NO If not, please explain: _____

I DID NOT EXPECT ANYTHING BUT FOR MY BILLS TO BE PAID

What part(s) of the process do you feel Breyer Law Offices handled well? COMMUNICATION WAS KEY I LIKE TO BE INFORMED ON A CONSISTENT BASIS

What members of Breyer Law Offices did you most appreciate and what impressed you most? DEBA KEPT ME INFORMED & I'VE ENJOYED OUR COFFEE CUPS & NEWSLETTERS

In what areas do you feel Breyer law Offices provided you outstanding service/representation? SEEKING OUT ADDITIONAL COMPENSATION & KNOWING WHERE TO LOOK FOR THIS MONEY WDS IMPRESSIVE

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? EVERYTHING BIT OF THIS OFFICE WAS AMAZING

If you were running our law firm, what improvements would you make in our service and representation of clients? NONE

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

NO I DID NOT KNOW THAT THANK YOU

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? I HAVE REFERRED TO A COWORKER

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? THE BEST PART OF COURSE ~~IS~~ IS THE AMOUNT OF COMPENSATION & HOW FAST IT CAME

Was there some part of your experience that was unexpected or that you especially appreciated? THE CUSTOM SERVICE & CALLS FROM DELBA I REALLY STARTED TO APPRECIATE

What was your overall feeling about your experience with Breyer Law Offices? _____
"10"

Can we use your statement and/or comments and or video for promotional purposes? YES

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? ON CUT ME OFF, BILLS STARTED TO GO INTO COLLECTIONS, HIRED WORKMANS COMP LAWYER REFERRED ME TO HIRE A PERSONAL INJURY, MADE APPT, OFFICE EXPLAINED I COULD WALK AWAY AT ANY TIME NO PRESSURE, CALL ME A FEW MONTHS LATER TO PICK UP CHECK

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? THE LESS STRESSFUL & EASIEST PART OF BEING IN AN ACCIDENT IS TO HIRE THE BREYERS