

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: MVA

Why did you choose Breyer Law Offices? Because they take good care of their clients, and have ~~been~~ won cases for me in the past.

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? no

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? all the way through the process, it was handled excellent.

What members of Breyer Law Offices did you most appreciate and what impressed you most? All of you guys are awesome, thank you very much!

In what areas do you feel Breyer law Offices provided you outstanding service/representation? obviously, it was handled professionally and resolved quickly.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? I have no complaints whatsoever.

If you were running our law firm, what improvements would you make in our service and representation of clients? again, I am very happy with everything that has been done for me!

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Absolutely!

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? the best is that you have always won my cases, the worst would be getting injured in the first place.

Was there some part of your experience that was unexpected or that you especially appreciated? The overwhelming support and thoughtfulness through the process.

What was your overall feeling about your experience with Breyer Law Offices? friendly environment, and very thoughtful.

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was run down by a vehicle and even though you were in pain, the fact that Mark called me in the hospital and reassured me, he said he's got my back! I appreciate that very much!

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? That the excellent service and quality of effort on their part is well worth hiring Breyer Law Offices