

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: motor cycle vs car
hit + run

How did you become aware of Breyer Law Offices? Internet search

Why did you choose Breyer Law Offices? in speaking with Mark, he
told me I should not need him, just call the insurance

Was the staff courteous and professional? Very Were your calls and E-mails responded to
timely? yes Did you feel informed throughout our representation of you? yes!

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? no

Was your case result in-line with your expectations? Above If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? start to finish

What members of Breyer Law Offices did you most appreciate and what impressed you most? Mark
drove all the way to my house twice to see me
staff kept me very informed

In what areas do you feel Breyer law Offices provided you outstanding service/representation? All

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and
their representation of you? none

If you were running our law firm, what improvements would you make in our service and representation
of clients? very happy, take you in like your
family

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? Yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? YES & have

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? Again
Mark drove 70 miles for our initial meeting!!!
Honest & Caring

Was there some part of your experience that was unexpected or that you especially appreciated? YES
they got the insurance to pay the
lawyer fee (sshhh)

What was your overall feeling about your experience with Breyer Law Offices? _____
Damned glad I went with them

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? Morning Ride on my new bike, rear ended
at very high speed by a hit & run driver. After
speaking to a couple lawyers 4-5 mo after accident
Mark was the only one who mentioned "insurance"
followed the person, not the vehicle - Yeah Mark

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? They
know things you can't think of, you
NEED to get them on board

Signature: 