

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: ACCIDENT

How did you become aware of Breyer Law Offices? THROUGH A CUSTOMER

Why did you choose Breyer Law Offices? HAD ANOTHER LAWYER & WAS DISATISFIED.

Was the staff courteous and professional? YES Were your calls and E-mails responded to timely? YES Did you feel informed throughout our representation of you? YES

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? NO

Was your case result in-line with your expectations? NO If not, please explain: MARK

EXPLAINED THAT PTSD CASES IN AZ WERE A WASTE

What part(s) of the process do you feel Breyer Law Offices handled well? EVERYTHING

What members of Breyer Law Offices did you most appreciate and what impressed you most? _____

MARK

ALWAYS THERE TO ANS. QUESTIONS

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____

EVERYTHING

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? I WAS VERY SATISFIED

If you were running our law firm, what improvements would you make in our service and representation of clients? I'M VERY IMPRESSED WITH THE FIRM

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

YES

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? I ALREADY HAVE

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10+
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? _____

IT WAS A GOOD EXPERIENCE

Was there some part of your experience that was unexpected or that you especially appreciated? _____

I WAS SURPRISED HOW WELL I WAS TREATED & WAS ALWAYS FELT INFORMED

What was your overall feeling about your experience with Breyer Law Offices? IT WAS GOOD. THAT'S WHY I HAVE YOU REPRESENTING MY SON & MY MOM.

Can we use your statement and/or comments and or video for promotional purposes? YES

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I WAS A PASSINGER IN MY WORK TRUCK & WAS T-BONED BY SOMEONE RUNNING A RED LIGHT. THE TRUCK ROLLED 2 TIMES. I STILL HAVE NIGHTMARES BECAUSE I SAW IT ALL HAPPEN & I CAN ACTUALLY STILL FEEL THE ROLLING MOTION.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? DON'T BE IGNORANT. GET A LAWYER BECAUSE THE AFFECTS OF THE ACCIDENT DON'T SHOW UP RIGHT AWAY. PROTECT YOURSELF