

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: PREMISE

Why did you choose Breyer Law Offices? we read all the reviews
people said and they seemed to be a good choice

Was the staff courteous and professional? yes Were your calls and E-mails responded to
timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? at first. We never had
to hire a lawyer before

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? all of it
They kept us informed as how it was going.

What members of Breyer Law Offices did you most appreciate and what impressed you most? Everyone
we talked to was very nice Juan called and
would keep us informed.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? The
whole process from start to finish

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their
representation of you? none They did everything to help us.

If you were running our law firm, what improvements would you make in our service and representation of
clients? The team was all very nice and
kept us informed with everything.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes

That is good to know

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes we would

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? all of it was good

Was there some part of your experience that was unexpected or that you especially appreciated? we appreciated being kept up to date on things

What was your overall feeling about your experience with Breyer Law Offices? They were very professional and courteous.

Can we use your statement and/or comments and or video for promotional purposes? yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I got hit on the left shoulder when the gas pump hose blew off and hit me. we were told to get a lawyer and chose Breyer Law. They were all very nice.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? They would be in good hands with Breyer Law