

to: Alexis Breyer

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: car accident

How did you become aware of Breyer Law Offices? through a friend.

Why did you choose Breyer Law Offices? We chose them because of their top notch reputation.

Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes, always!

If not, please explain and tell us how we could have served you better: n/a

Were you hesitant to hire an attorney and, if so, why? No - I felt confident that Breyer Law Firm would do a great job.

Was your case result in-line with your expectations? yes If not, please explain: n/a

What part(s) of the process do you feel Breyer Law Offices handled well/could improve? the negotiations w/ the insurance company & others involved (medical providers).

What members of Breyer Law Offices did you most appreciate and what impressed you most? Alexis Breyer, her professionalism.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? During the whole process, we didn't have to worry or do anything they handled everything!

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? They covered all areas well!

If you were running our law firm, what improvements would you make in our service and representation of clients? I would continue doing what you are doing! great work & representation.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

Yes, and I will.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? _____

Absolutely! without hesitation.

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? _____

Feeling at ease with the whole process and knowing our best interests were top priority.

Was there some part of your experience that was unexpected or that you especially appreciated? _____

We appreciated being awarded more settlement money than expected.

What was your overall feeling about your experience with Breyer Law Offices? _____

It was an extremely positive experience. They kept us informed throughout the whole process.

Can we use your statement and/or comments and or video for promotional purposes? Yes!

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? _____

Myson was hit by a car in the middle of an intersection. His car was totaled. He was not at fault. Fortunately, his injuries were minor.

Breyer Law Offices handled our case from beginning to end. They did a great job! Very professional!

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? _____

I would tell them to call the Breyers and at least meet with them. After meeting with Mark and Alexis they will not be hesitant. They are kind, caring and very professional and will answer all your questions!

and most importantly save you lots of headaches with others involved in your lawsuit.