

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: MVA

Why did you choose Breyer Law Offices? They seemed to be good, trusting people and they were to me, did what they told me they were going to do.
Was the staff courteous and professional? yes Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? no

Was your case result in-line with your expectations? yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? all. meaning the whole case was handled well.

What members of Breyer Law Offices did you most appreciate and what impressed you most? The whole staff was very attentive to my needs especially Aracely always returned my calls Thanks!

In what areas do you feel Breyer law Offices provided you outstanding service/representation? Throughout the whole case.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? none; everything was handled great.

If you were running our law firm, what improvements would you make in our service and representation of clients? None.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? yes

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? yes!

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated: 10
Response time to your questions: 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? The communication between myself and your staff was great always answered all my questions.

Was there some part of your experience that was unexpected or that you especially appreciated? The help I got from Alexis regarding a past case I had having nothing to do with this case was nice, thank you Alexis

What was your overall feeling about your experience with Breyer Law Offices? If I ever need any legal advice or representation I wouldn't hesitate to call The Husband and Wife legal team again thank you

Can we use your statement and/or comments and or video for promotional purposes? yes.

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was a victim ~~of a hit and run~~ of a hit & run of someone who ran a red light and suffered multiple injuries, that I am still trying to recover from. The husband and wife legal team was great in taking care of my case and that was one thing I didn't have to worry about and just had to think about getting well.

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? Don't go on your own, and don't think twice about it. Call them and you really don't have to worry about anything else but getting well if you are hurt.