

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

E-mail

Type of Case: Motor Vehicle Accident

Why did you choose Breyer Law Offices? BEING THE TOP RATED PERSONAL INJURY LAWYERS WITH AN OUTSTANDING RECORD OF SUCCESS!

Was the staff courteous and professional? YES Were your calls and E-mails responded to timely? YES Did you feel informed throughout our representation of you? YES

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? I WAS A STUDENT ON NON IMMIGRANT VISA WITH LITTLE TO NO EXPOSURE TO THE LAW IN THE US.. I TOOK A LEAP OF FAITH TOWARDS BREYER LAW OFFICE AND I WOULD NEVER REGRET THIS DECISION IN MY LIFE.

Was your case result in-line with your expectations? YES If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? PROFESSIONALISM AT ITS BEST. INFORMATION THROUGHOUT THE PROCESS AND THE REST OF ALL, MONTHLY CALLS FROM DELBA JUST TO GIVE ME A SMALL UPDATE AND CHECK IF I WAS DOING GOOD.

What members of Breyer Law Offices did you most appreciate and what impressed you most? DELBA - SHE IS MY FIRST POINT OF CONTACT AND I COULD ALMOST SHARE ANYTHING TO HER. GREAT COMMUNICATOR. ACE-RIS AND TEAM BECAUSE, THEY MADE SURE THEY GET

In what areas do you feel Breyer law Offices provided you outstanding service/representation? SOME MONEY POLICE EVERYTHING AND EVERY SINGLE AREA OUTSTANDING !!!

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? NEVER DID I GET THIS THOUGHT AFTER APPROACHING YOU. YOU ARE JUST TOP NOTCH AND VERY VERY GOOD AT WHAT YOU DO.

If you were running our law firm, what improvements would you make in our service and representation of clients? I WISH LOL. BUT I WOULD BE VERY ASSURED IF THE LAW FIRM IS IN YOUR HANDS. I CAN'T SEE IMPROVEMENTS, BECAUSE YOU ARE JUST THE BEST I HAVE KNOWN.

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? NO.

BUT I THINK YOU WOULD BE THE BEST TO APPROACH IF I REQUIRE ANY ASSISTANCE.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? DEFINITELY YES!!

Grade us in our performance in the following areas on a scale of 1 - 10, "10" being the highest score and "1" being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? _____

SERVICE IS THE BEST PART, ESPECIALLY WHEN I REMEMBER I ONLY MET FOR 1 HOUR IN PERSON AND NEVER I HAD TO COME BACK OR THINK OTHERWISE IN CASE.

Was there some part of your experience that was unexpected or that you especially appreciated? _____

THE WAY THE CASE FLIPPED FROM A MORE ISK TO 100K USD, OVER A PERIOD OF 2 YEARS WITH CONSISTANT REPORTS - TRULY UNEXPECTED. MIND == BLOWN.

What was your overall feeling about your experience with Breyer Law Offices? _____

AMAZING, FANTASTIC, FANTABULOUS, AWESOME, INCREDIBLE. I MIGHT FEEL SHORT OF ADJECTIVES NOW. THE BEST FEELING.

Can we use your statement and/or comments and or video for promotional purposes? YES.

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? ON ONE UNFORTUNATE SUNDAY, I Woke UP IN HOSPITAL ONLY TO

REALIZE THAT I WAS IN A VERY BAD ACCIDENT, WITH BLOOD NEURIC, PARALYSED HAND AND BRAIN COUSSION. IT WAS A TWO VEHICLE COLLISION ON A T-JUNCTION AND WAS A PASSENGER. ONCE THINGS SETTLE DOWN A BIT, I APPROACHED BREYER LAW TO HELP ME ADDRESS LEGS AND FROM THERE IT ALL STARTED. TWO YEARS AFTER I

What would you say to someone who was considering hiring our office who was hesitant to become ^{CHERISH THE} involved with a lawyer and who thought they could handle their claim on their own? GO! ^{ENTIRE SERVICE}

JUST ONE WORD, WITHOUT EVEN HAVE TO THINK TWICE OR COOK FOR ALTERNATE OPTION. BREYER LAW FIRM IS SIMPLY THE BEST LAW FIRM OUT THERE THAT I KNOW OF. INCREDIBLE SERVICE AND OUTSTANDING PROFESSIONALISM.