

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: Motor Vehicle Accident

Why did you choose Breyer Law Offices? you were recommended highly

Was the staff courteous and professional? always Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? yes - never had needed one before

Was your case result in-line with your expectations? yes! If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? they handled everything which took the weight off of us!
We loved that we didn't have to negotiate w/ anyone - you did it all for us!

What members of Breyer Law Offices did you most appreciate and what impressed you most?
Mark, Alexis & Stephanie - all professional, knowledgable & fought for us

In what areas do you feel Breyer law Offices provided you outstanding service/representation?
Negotiated liens & settlements to our benefit better than we ever would have been able to do!

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? none that I can think of - I was so impressed @ every encounter w/ your office

If you were running our law firm, what improvements would you make in our service and representation of clients? none - keep it up!

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? _____

no

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Absolutely!

Grade us in our performance in the following areas on a scale of 1 – 10, "10" being the highest score and "1" being the lowest:

Professionalism: 10
Customer service/How you were treated 10
Response time to your questions 10

Legal Ability: 10
Quality of representation: 10
Expectations met: 10

What was the best part/worse part of your experience with Breyer Law Offices? _____

best: you took stress off of my husband during a horribly scary time worst: that we had an accident to deal with

Was there some part of your experience that was unexpected or that you especially appreciated? _____

You always fought for us, no matter what! I'm thinking of the ambulance co. who sent us to collections - thank you!

What was your overall feeling about your experience with Breyer Law Offices? _____

Amazingly positive! We were leary of hiring an accident lawyer and it was the BEST decision we made!

Can we use your statement and/or comments and or video for promotional purposes? Yes

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? _____

We were the unfortunate victims of a collision caused by a 20yr old red light runner on heroin. Our injuries were scary, but thankfully not life-threatening. We were overwhelmed & scared & really didn't know where to begin. We consulted w/ Breyer Law, hired them and they took over so we could just focus on healing. They were lifesavers!

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? Hire

Breyer Law to help you! We were very hesitant to become involved with a lawyer and I was so thankful for All of their help! They took the stressful part of claims & insurance off our hands & handled it all beautifully. It was our best decision ever to hire them in this difficult time!