

Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: MVA

Why did you choose Breyer Law Offices? Because they seemed like they
wanted to help & they're the best

Was the staff courteous and professional? Yes Were your calls and E-mails responded to
timely? Yes Did you feel informed throughout our representation of you? _____

If not, please explain and tell us how we could have served you better: _____

Were you hesitant to hire an attorney and, if so, why? We weren't sure that
we needed one at first

Was your case result in-line with your expectations? Yes If not, please explain: _____

What part(s) of the process do you feel Breyer Law Offices handled well? Everything,
the key part that they handled the best
was communication

What members of Breyer Law Offices did you most appreciate and what impressed you most? Bryan,
he communicated w/ my dad & I and did his
utmost best on breaking down legal information

In what areas do you feel Breyer law Offices provided you outstanding service/representation? _____
Amazing service

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and
their representation of you? They did great I'd change
nothing

If you were running our law firm, what improvements would you make in our service and representation
of clients? Nothing

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? Yes

that was made very clear

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? Yes

Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? The best part was when I received movie tickets on my birthday from Brian

Was there some part of your experience that was unexpected or that you especially appreciated? that my experience wasn't 100% just business Brian actually asked questions to get to know me

What was your overall feeling about your experience with Breyer Law Offices? The overall experience was great I felt like they everyone helped me out

Can we use your statement and/or comments and or video for promotional purposes? Sure

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? I was sitting at a stop sign and I was slammed into on my driver's side at first I felt fine but then I found out I needed knee surgery. Breyer Law helped win my case so I could get all the money for my

bills

What would you say to someone who was considering hiring our office who was hesitant to become involved with a lawyer and who thought they could handle their claim on their own? Just do it! They're really on your side & keep your best interest in mind.

Signature: 