

## Client Evaluation of Breyer Law Offices

It has been our pleasure to represent you. Your feelings and opinions are important to us. We want to hear from your experience with us in order to improve the way we care for our clients. Please take a few minutes to answer the following questions. Thank you!

Type of Case: MVA

Why did you choose Breyer Law Offices? Heard how great of a Firm it was from a friend.

Was the staff courteous and professional? Yes/very Were your calls and E-mails responded to timely? yes Did you feel informed throughout our representation of you? yes

If not, please explain and tell us how we could have served you better: \_\_\_\_\_

Were you hesitant to hire an attorney and, if so, why? No, I was confident in decision I made and new I needed representation during the whole process.

Was your case result in-line with your expectations? yes. If not, please explain: \_\_\_\_\_

Great job will always refer friends/family to Breyer Law.

What part(s) of the process do you feel Breyer Law Offices handled well? Everything  
was handled very well from the start to the end was very happy and love Breyer Law.

What members of Breyer Law Offices did you most appreciate and what impressed you most? \_\_\_\_\_

Friendly staff, Juan was just amazing needs a raise, front desk was always nice, snacks are great.

In what areas do you feel Breyer law Offices provided you outstanding service/representation? From questions to concerns there was always a fast response. Breyer law was amazing from start to finish.

In what areas do you feel Breyer Law Offices could have done a better job in their service to you and their representation of you? None- very pleased and will use Breyer law in future and refer to friends/family

If you were running our law firm, what improvements would you make in our service and representation of clients? None, everything was perfect in my eyes. Would give Juan a pay raise he was only one I dealt with and couldn't have asked for a better person to assist me through the whole process. GREAT JOB JUAN!!!

Were you previously aware that as a former client of Breyer Law Offices, you can call us any time in the future for legal guidance or lawyer referral, regardless of the area of law your question deals with? YES.

Would you refer a family member, friend or acquaintance to Breyer Law Offices for a consultation or legal representation? For Sure love Breyer Law.

**Grade us in our performance in the following areas on a scale of 1 – 10, “10” being the highest score and “1” being the lowest:**

Professionalism:	<u>10</u>	Legal Ability:	<u>10</u>
Customer service/How you were treated	<u>10</u>	Quality of representation:	<u>10</u>
Response time to your questions	<u>10</u>	Expectations met:	<u>10</u>

What was the best part/worse part of your experience with Breyer Law Offices? Best part was working with Juan. He has a great personality, very knowledgeable, always answers calls.

Was there some part of your experience that was unexpected or that you especially appreciated? loved everything from start to finish. Glad I dealt with Juan.

What was your overall feeling about your experience with Breyer Law Offices? AMAZING.  
No complaints in anyway.

Can we use your statement and/or comments and or video for promotional purposes? Yes -

Please tell us, in your own words, about your accident (how did it happen, etc.) and your experience with our office? was involved in one car accident where the driver failed to curve with road which resulted in the vehicle going off an 8ft drop. suffered broken rib, collapsed lung, broken tail bone, coxix. Had Breyer law come out to represent me and from day 1 felt they would take case and take it well and

What would you say to someone who was considering hiring our office who was hesitant to become <sup>the result</sup> involved with a lawyer and who thought they could handle their claim on their own? Never <sup>was amazing.</sup>  
represent yourself, leave it to Breyer law to work for you. Breyer law is amazing.